

**User Registration and Login – Single Sign-On (SSO)****A. Registration for a Terex Single Sign-On User Account**

In an effort to reduce complexity for customers and simplify the user experience with Terex— A new login system is being implemented in our digital platforms. This effort begins with our most widely used platforms and will continue to be expanded in to other Terex platforms and sites.

Once registered – This single Username & Password will work across any connected platform.

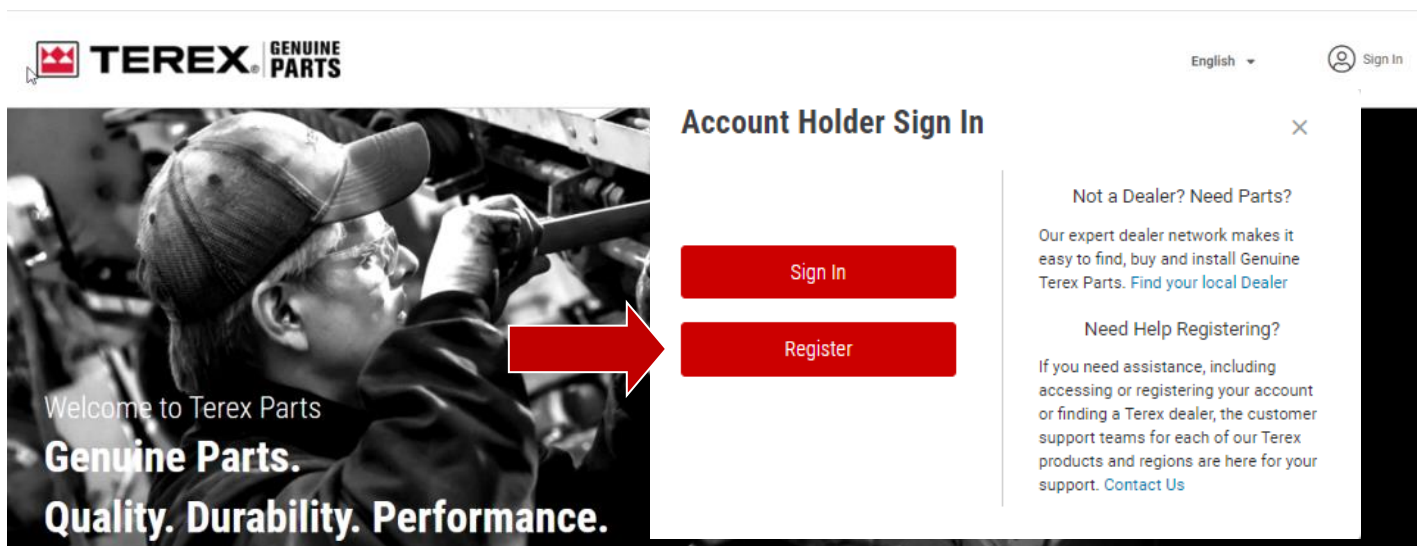
**To register** – Navigate to your preferred platform and use the **'Register'** button to start the request.

Current Platforms using Terex Single Sign-On :

- <https://parts.genielift.com/>
- <https://warranty.genielift.com/>
- <https://parts.terex.com/>
- <https://utilitiesupport.terex.com/>
- <https://parts.terex.com.au/>

*...with more platforms on the way!*

*Note: Account Requests require approval from the respective Platform and Brand owners.  
Please allow up to 24 Hours for access to be granted.*



The screenshot shows the Terex Parts website header with the logo and navigation options. A modal window titled "Account Holder Sign In" is open, featuring a "Sign In" button and a "Register" button. A red arrow points from the "Register" button to the "Welcome to Terex Parts" banner below. The banner includes the text "Genuine Parts. Quality. Durability. Performance." and a "Sign In" link in the top right corner.

**User Registration and Login – Single Sign-On (SSO)**

Step	Action
Note	Clicking 'Register' will load a new Registration page.
1	Enter <b>Email Address</b> and click on the <b>Continue Registration</b> link.
Note	<p>Upon entering your Email Address the system will validate if you are registering as a New User or prompt you to login if you have an Existing User account.</p> <p><b>Existing Users–</b></p> <ul style="list-style-type: none"> <li>• Will be prompted to Login to the Registration Form –           <ul style="list-style-type: none"> <li>• Current user data &amp; platform access will be pre-populated</li> <li>• Users may request additional platform access by completing the form</li> </ul> </li> <li>• <b><i>If you don't know your password –</i></b> <ul style="list-style-type: none"> <li>• <b><i>Use the 'Reset Password' option and begin an automated email reset.</i></b></li> <li>• <b><i>Once Reset–You may login to any connected portal or registration.</i></b></li> </ul> </li> </ul> <p><b>New Users–</b></p> <ul style="list-style-type: none"> <li>• Will be prompted to complete all sections of form to submit request.</li> </ul>



To request access to our online platforms, please provide the following details:

Email Address \*

**← Step 1**

**Continue Registration**



To request access to our online platforms, please provide the following details:

Email Address \*

Continue Registration

Looks like you are already registered. Please proceed with Validation.

Password \*

**Validate**

Reset Password    Contact Us



## User Registration and Login – Single Sign-On (SSO)

Step	Action
2	Enter the required details for <b>Company Info</b> : <ul style="list-style-type: none"><li>• <b>Terex Account Number</b>– (Optional) Please provide if known</li><li>• <b>Company Name</b> – Enter Company Name as it appears on your Terex account</li><li>• <b>Address Details</b>– Mailing address for your company location</li></ul>

### Company Info

Terex Account Number

Company Name \*

Address \*

City \*

Country \*

Postal Code \*

 **Step 2**

Required \*



## User Registration and Login – Single Sign-On (SSO)

Step	Action
3	Enter the required details for <b>Personal Info</b> : <ul style="list-style-type: none"><li>• <b>First Name</b></li><li>• <b>Last Name</b></li><li>• <b>Job Title</b></li><li>• <b>Office Phone</b></li><li>• <b>Mobile Phone</b></li></ul>

### Personal Info

First Name \*

Last Name \*

Job Title \*

Language

Office Phone \*

Mobile Phone \*

 **Step 3**

\* Required

**User Registration and Login – Single Sign-On (SSO)**

Step	Action
4	Scroll down the page to find the Platforms section and acknowledgements. Users can be registered for the following platforms: <ul style="list-style-type: none"> <li>• <b>Online Parts Store</b></li> <li>• <b>Warranty Portal</b></li> </ul> Choosing either of these options will reveal additional required selections for each.

**Platforms**

Which Terex platforms do you need to access?

Online Parts Store

Warranty Portal

 **Step 4**

I confirm that I have read the following terms and that I comply with the provisions contained therein

[Privacy Policy](#)

[Terms of Use](#)

Request account

Cancel

Contact Us



## User Registration and Login – Single Sign-On (SSO)

Step	Action
5a	<p>Choosing the Online Parts Store option will reveal brand choices. You may choose any Terex brands you need to order parts from. Each brand has its own online catalog.</p> <p><b>Optional selections for Limited Access accounts–</b></p> <p><i>I will not be placing parts orders – but would like to view transactions.</i></p> <ul style="list-style-type: none"> <li>• Account will have access to all features <u>except Order Submit</u></li> </ul> <p><i>I only want to see transactions for a specific location.</i></p> <ul style="list-style-type: none"> <li>• Visibility to Order History and Invoice History will be limited to only those orders submitted by users assigned to the same physical location.</li> </ul>

### Online Parts Store

Which Terex brands do you purchase from?

- EvoQuip
- Fuchs
- Genie (Aerial Work Platforms / AWP)
- Powerscreen
- ProStack
- Terex Cranes (North America)
- Terex Cranes (RT Cranes Italy)
- Terex Cranes (Tower)
- Terex Ecotec
- Terex Ecotec (Waste Handlers)
- Terex Finlay
- Terex Minerals Processing Systems (MPS)
- Terex Utilities
- Terex Washing Systems(TWS)
- MDS
- Terex Franna

Is this request for limited access?

- I will not be placing part orders – but would like to view transactions.
- I only want to see transactions for a specific location.



**Step 5a**



**User Registration and Login – Single Sign-On (SSO)**

Step	Action
5b	<p>Choosing the Warranty Portal option will reveal the following choices. The options are:</p> <ul style="list-style-type: none"> <li>• <b>Genie (AWP)</b></li> </ul> <p>Currently the Genie (AWP) brand is the only system available for this Warranty platform. In the future additional Terex brands will be targeted for inclusion in Single Sign-On.</p> <p><b><i>Optional selections for Limited Access accounts–</i></b></p> <p><i>I will not be submitting claims or bulletins–but would like to view transactions and open bulletins.</i></p> <ul style="list-style-type: none"> <li>• <i>Account will have access to all features <u>except Claim Submission</u></i></li> </ul>

## Platforms

Which Terex platforms do you need to access?

Online Parts Store

Warranty Portal

## Warranty Portal

Which Terex brands do you submit warranty claims to?

Genie (AWP)

Is this request for limited access?

I will not be submitting claims or bulletins – but would like to view transactions and open bulletins.

**Step 5b**

**User Registration and Login – Single Sign-On (SSO)**

Step	Action
6	Acceptance of the Privacy Policy and Terms of Use are required. Users can click the link for each option to review the documents prior to acceptance.  The Request account link below the options will become active after each option has been selected. After entering all required information, click the Request account link.

 Terex Utilities

 Terex Washing Systems(TWS)

 MDS

 Terex Franna

Is this request for limited access?

 I will not be placing part orders – but would like to view transactions.

 I only want to see transactions for a specific location.

I confirm that I have read the following terms and that I comply with the provisions contained therein

 [Privacy Policy](#)
 [Terms of Use](#)

**Step 6**



**User Registration and Login – Single Sign-On (SSO)**

Step	Action
7	<p>After clicking the Request account link, users will see the screen below indicating that the request for a Terex User Account has been submitted.</p> <p>Submissions are routed to the appropriate approval teams for the platforms and brands selected.</p> <p>Once each level of access is approved, users will receive notification of approval via email and will be able to access the approved platforms / brands.</p> <p><i>Notes:</i></p> <ul style="list-style-type: none"> <li>• <i>Each platform and brand combination creates an individual request within our systems.</i></li> <li>• <i>Some platforms and brands may be approved faster than others.</i></li> <li>• <i>You will be able to login as soon as the first access is approved.</i></li> <li>• <i>Additional accesses will appear in your portal as the requests are processed.</i></li> </ul>



Thank you for your registration request.  
We'll get back to you soon.

While you're waiting...

[Visit Terex.com](https://www.terex.com)

## User Registration and Login – Single Sign-On (SSO)

Step	Action
8	After receiving notification that access has been granted, navigate to the URL of the Terex Portal you wish to access. Click the Sign In icon in the upper right of the page.

